

FOR IMMEDIATE RELEASE
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AFTERDISASTER® RECEIVES TOP INDUSTRY PERFORMANCE AWARD 6TH CONSECUTIVE YEAR

WASHINGTON, DC (October 23, 2014) - North Carolina based AFTERDISASTER® recently received the Top Performer award, out of 4800 companies in the US and Canada, from Contractor Connection at the Top Performers Symposium for the 6th consecutive year. Contractor Connection qualifies and monitors the performance of property restoration contracting firms, providing its clients and insurance carriers with the assurance that property restoration firms sent to damage victims' homes are qualified to provide superior service to those property owners. Third party administration is an important service which many property insurance carriers need, in order to provide their insureds with prompt, reliable and customer-oriented claims-related services.

Contractor Connection's awards to their top performers are based on Performance Objective Monitoring Scores, or "POMS" scores. POMS scores are a combination of the measurement of time and quality critical requirements, such as response time to the damage site, accuracy of the scope of damages, competitiveness and fairness of pricing, and most importantly, customer satisfaction. Contractors approved by Contractor Connection must meet stringent criteria to participate in the program, including financial strength, historical pattern of stability of the business, well maintained facilities and equipment, adequate insurance coverage, favorable background checks on employees, and, importantly, superior customer service.

AFTERDISASTER's Stephen Keaney, said "Being one of Contractor Connection's Top Performers remains one of our main operational objectives. Receiving this award 6 years in a row is a monumental accomplishment for our company and we are delighted that we have achieved this goal. It is the result of hard work, determination, and strict adherence to internal policies and procedures by our employees. The establishment of these procedures, which allowed us to earn this award, is something we apply to all jobs for all insureds and all insurance carriers. Insurance companies look for qualified service providers that are timely, fair, accurate, and who provide superb service to their clients. We have those same expectations about our own performance and hold ourselves accountable to perform at this level for all of our customers."

About AFTERDISASTER

Based in Greensboro, NC, AFTERDISASTER® specializes in the provision of emergency and restoration services for water, fire, smoke and mold damage victims in residential, commercial, institutional and governmental buildings. They service all markets in NC, southern VA, and northern SC from offices in Raleigh, Charlotte, Fayetteville, and Greensboro, NC. They also provide catastrophic and large loss emergency services to commercial customers throughout the United States and the Caribbean from the Large Loss Division based in Fort Mill, SC.

About Crawford

Based in Atlanta, Ga., Crawford & Company (parent company of Contractor Connection) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

Attached Photo (Larry C. Thomas, CEO, Contractor Connection, Dee Burton, AFTERDISASTER, Monty Hall, District Manager, Contractor Connection)

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