

FOR IMMEDIATE RELEASE

May 2018

**AFTERDISASTER® RECEIVES TOP INDUSTRY PERFORMANCE AWARD FOR THE 8<sup>TH</sup> TIME**

SAN ANTONIO, TX (May 2018) - North Carolina based AFTERDISASTER® recently received the Top Performer award for Crawford Contractor Connection.

The Top Performer Award is provided each year to Crawford's performance leaders based on overall excellence measured by estimate upload TIP (time in process), customer service performance scores, professionalism in communication, cooperation, and overall POMS (performance objective monitoring scores).

Crawford is the world's largest independent insurance adjusting firm, and is publicly traded on the NYSE. Crawford's third party property insurance claim administration division, Crawford Contractor Connection, qualifies and monitors the performance of property restoration contracting firms. This provides Crawford's clients, the insurance carriers, with the assurance that property restoration firms sent to damage victims' homes are qualified to provide superior service to those property owners. The award will be formally presented at the Top Performer Symposium in Las Vegas this October.

AFTERDISASTER® specializes in the provision of emergency and restoration services for water, fire, smoke and mold damage victims in residential, commercial, institutional and governmental buildings. They service all markets in NC, southern VA, and northern SC from offices in Raleigh, Charlotte and Greensboro, NC. They also provide catastrophic and large loss emergency services to commercial customers throughout the United States from the Large Loss Division based in Greensboro.

Contractors approved by Crawford must meet stringent criteria to participate in the program, including financial strength, stability of the business, well-maintained facilities and equipment, sufficient insurance coverage, and favorable background checks on employees.

AFTERDISASTER® was one of only a few companies in the US and Canada selected for this prestigious award. Its President, DeeAnna Burton, said *"Being one of Crawford's Top Performers continues to be one of our main goals. This is not only a monumental accomplishment for our company, but the challenges to accomplish it require that we "raise the bar" at all levels of our performance. This award is well-deserved by our entire staff and we greatly appreciate their dedication to our objectives. This award is the result of dedication and hard work, as well as adherence to following our policies and procedures."*

Ms. Burton added, *"Establishment of procedures which allowed us to earn this award applies to all jobs for all insureds and all insurance carriers. Every insured and every insurance company looks for qualified service providers who are fast, fair, accurate, and who provide superior customer service to their clients. We have those same expectations about our own performance and hold ourselves accountable to perform at this level for all of our customers."*

DeeAnna Burton may be reached in the Corporate office at 800.948.0242 or by email at [Dee.Burton@AFTERDISASTER.com](mailto:Dee.Burton@AFTERDISASTER.com). To find out more, please visit [www.AFTERDISASTER.com](http://www.AFTERDISASTER.com).

Contact:  
AFTERDISASTER® (Corporate)  
[Media.Relations@AFTERDISASTER.com](mailto:Media.Relations@AFTERDISASTER.com)  
800.948.0242

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